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At the bank: Opening a bank account.
Rudi is at the bank and wants to open a bank account.

Opening a bank account

Rudi goes to the bank. He wants to open a bank account.

1

Rudi Good Morning!
I would like to open an account.

Mrs May Good morning sir.
What type of account would you like?

2

Rudi Type of account?

Mrs May Well. Would you like a cheque account or a savings account?

3

Rudi A cheque account of course.

The lady smiles.

Mrs May Please complete these application forms.
When your done return them to me.

Rudi looks confused.

4

Rudi Is there nobody to assist me?
No customer service?

Laughs

Mrs May Sorry sir. Due to the flu most of our staff is on sick leave.
Just complete the forms and then I will assist you.

5

he frowns

Rudi OK!

she smiles

Mrs May You can go to room 3 over there.
I'll be with you in about 10 minutes.
Oh and, there's a coffee machine.
Make yourself a cup of coffee in the meantime.

7

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Rudi *still unhappy*
I'm a bit confused.
I had an appointment with your manager -
and now this.

Mrs May *apologetic*
Oh. So sorry.
You had an appointment?
Miss Pickard is still busy with a client.
But have a cup of coffee in the meantime.

7

Rudi
Hm. Ok. I'll need that.
Still not happy about your service.

Mrs May
I'm so sorry. Usually I would have made
you the coffee, but since I'm the only one
at the counter I can not leave.

8

Rudi Ok.

Mrs May *smiles at him*
Enjoy your coffee.
